Concierge Medicine Program

Welcome to world-class care.

Cleveland Clinic
Canada

Always here when you need us.

Your health deserves time, attention, and a team that knows you well. Our Concierge Medicine program provides deeply personalized, preventive care backed by the expertise of Cleveland Clinic — one of the world's largest and most respected healthcare organizations.

Unmatched access to world-class care.

With a dedicated physician and 24/7 access to your care team, you receive timely guidance from one of the most trusted healthcare systems in the world. No waiting rooms, no delays.

Care that meets you where you are.

Whether you're navigating a complex health concern, managing a chronic condition, or simply want the peace of mind of having a dedicated team on your side, we have you covered.

Clarity, coordination and continued support.

+ 24/7 Access

Connect with your dedicated care team anytime you need them, even in the evenings or on weekends, helping you get the care you need when you need it.

+ Prescription Management

Your physician ensures all medications are reviewed, monitored, and optimized to support your health and well-being. Controlled medications may require ongoing communication for safe use.

+ Coordination & Follow-up

Our team manages medical record transfers, schedules diagnostic tests, and coordinates specialist appointments with efficiency. After your visits, we gather results and keep your care on track.

+ Test Results & Access

Results appear in MyChart™ once reviewed by your physician. We contact you when the results are in, and follow-up is needed.

Exceptional care starts on day one.

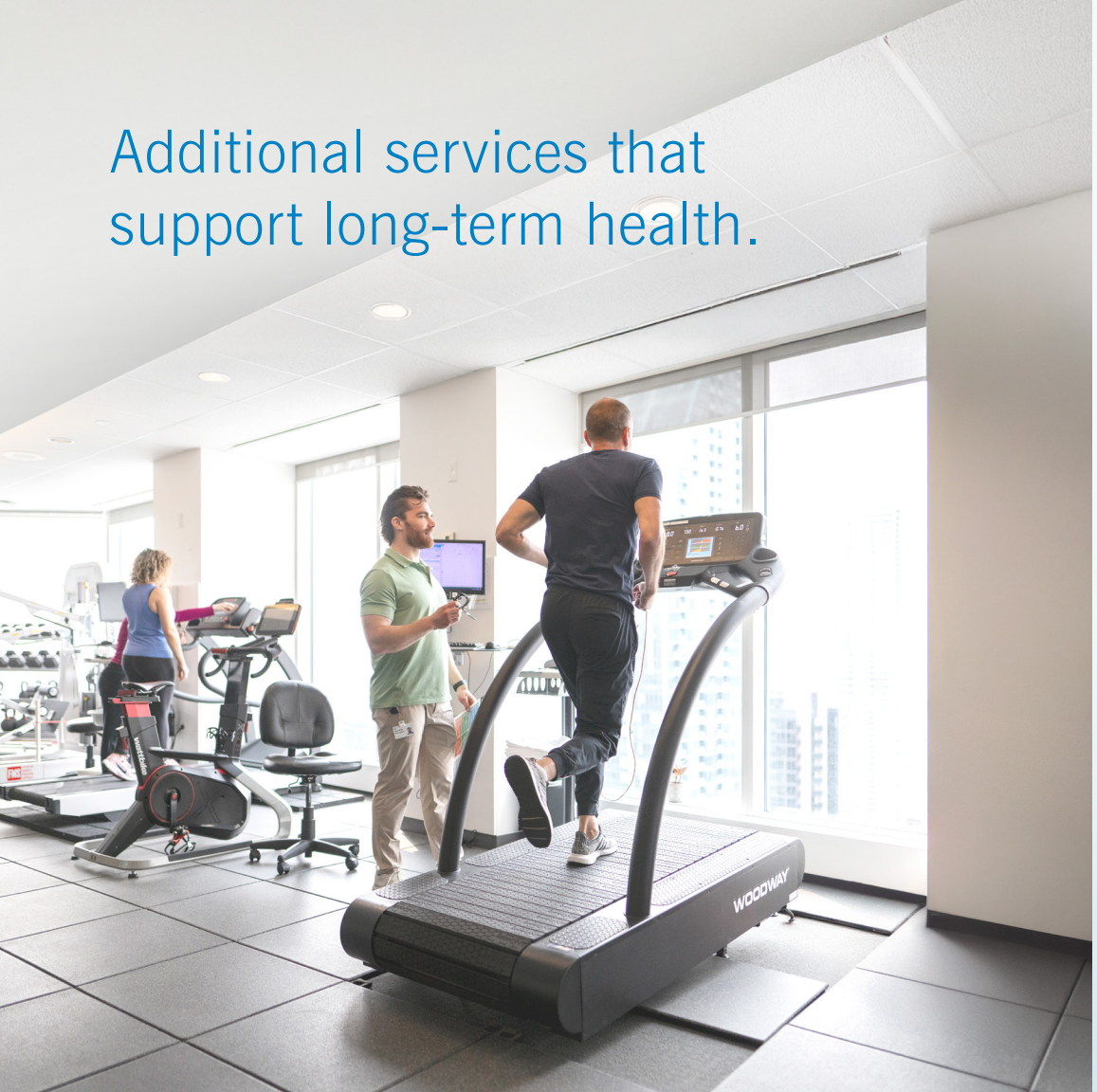
As a Concierge Medicine patient, your experience begins with a comprehensive health assessment. A one-day medical evaluation that provides a complete picture of your health.

Giving you a clear understanding of where your health stands today and a personalized plan to guide your decisions moving forward.

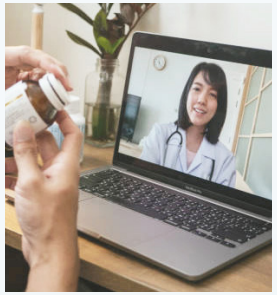
Your assessment includes:

+ Detailed blood work and diagnostic testing
+ Meeting with clinical experts in nutrition, exercise physiology, and psychology
+ Reviewing your results with your physician
+ A personalized care plan built around prevention, performance, and longevity

Additional services that support long-term health.

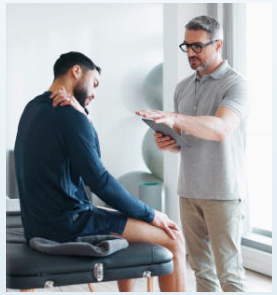


Family & Extended Support:



Express Care® Online

You and your immediate family also receive complimentary access to Express Care Online — our virtual care service for non-emergency concerns. Connect with a clinician in minutes for diagnosis, medical advice, or prescriptions.



Sports Rehabilitation & Wellness Credits

Your program also includes credits you can use towards our massage therapy, physiotherapy, chiropractic care, nutrition, exercise and mental health coaching to help support an active and healthy lifestyle.

Give your care a premium upgrade.

For those who want the most elevated experience, our Premium Concierge Medicine Program provides additional levels of access, services, and global support. Ensuring your care remains proactive, personalized, and seamless wherever life takes you.

Premium Concierge Enhancements:

24/7 Direct Physician Access	Reach your physician anytime (text, call, or email) without barriers or long wait times. Your care is available exactly when you need it.
Comprehensive Health Assessment Included	Your annual comprehensive health assessment is included for Premium Concierge Medicine patients.
Virtual Care & TytoHome™ Toolkit	You and your family receive enhanced virtual care plus a TytoHome diagnostic kit that enables remote medical exams from home or while travelling.
Global Medical Access & Evacuation	Our travel medicine program partner gives you near-instant access to emergency room physicians and evacuation support if necessary.

A healthcare experience unlike any other.

> Concierge Medicine gives you a dedicated 24/7 team that responds before issues escalate, coordinates your care across every touchpoint, and connects you to our global Cleveland Clinic health system wherever life takes you. It's not just a program — it's a partnership in your health.

Contact us today:

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